If you work in NHS Wales, then you need to know about Improving Quality Together. Already, 3,500 NHS Wales staff have completed the introductory bronze level - and you are invited to join them!

So, what is IQT? It's the national learning programme for all NHS Wales staff and contractors. It provides a common language and consistent approach to improving the quality of services in NHS organisations across Wales, so wherever you work and whoever you are working with, you will find it easier to overcome challenges in your daily work.

Improving Quality Together will help you improve the way you work to help you offer event better care for your patients and service users. It will also help you create a better working environment, making your life at work less stressful and more fulfilling.

There are three levels in the programme - bronze, silver and gold - and all NHS Wales staff are encouraged to take part, starting with doing the bronze level. It's easy to access, you can do it online in less than two hours, and it's the perfect way to start making a real difference to your patients and your workplace.

You can find out more on the IQT website - do the bronze level today!

Get started in IQT - do the bronze level today!

3,539 NHS Wales staff have completed bronze.

Improving Quality Together is the national learning programme for all NHS Wales staff and contractors.

Improving Quality Together is supporting teams around Wales to improve care for patients and service users. Read stories of how IQT is making a difference.

Silver level IQT projects are perfect for entering into the NHS Wales Awards - find out more!

Blog roll

IQT - a common language for everyone - Bob Hudson, CEO, Powys Teaching Health Board

Quality improvement is everybody's business in NHS Wales - Andrew Goodall, CEO, Aneurin Bevan University Health Board

Improving Quality Together - Dominique Bird, programme manager, Improving Quality Together

Stay informed! Follow @1000livesplus to receive daily updates on improvement work in Wales.

Improving Quality Together is being delivered nationally by 1000 Lives Improvement, which is part of Public Health Wales, supporting organisations and individuals in NHS Wales to deliver improved health, healthcare outcomes and user experience.

Web: www.1000livesplus.wales.nhs.uk
Email: 1000livesplus@wales.nhs.uk

Improving Quality Together is a national learning programme for all NHS Wales staff and contractors.

You can do IQT bronze today!

Completing the Improving Quality Together Bronze level will help you take a new look at the work you do and find ways to make it better. It's suitable for staff across every discipline, including non-clinical departments, and at every level.

You can do the Bronze Level today - in 5 simple steps!

1) Log in to www.mle.wales.nhs.uk
2) Select the Courses tab - under 'Course categories' you need to select the 'Quality Improvement' category.
3) Select the Improving Quality Together - Bronze level module.
4) Enter your enrolment key - this should be on the home page.
5) Complete the module - it should take you no more than two hours.

If you need extra help, get in touch with your organisation's bronze level facilitator.

Cleaner operating theatres leads to safer care

Using the tools and techniques explored in Improving Quality Together, theatres in the Royal Gwent Hospital, Aneurin Bevan University Health Board, are cleaner, protecting patients from potentially harmful infections.

As part of the work to reduce surgical site infections, Helen Dinham, Theatre Manager, Royal Gwent Hospital, identified a need to achieve higher levels of cleaning compliance.

"Improving Quality Together helped me look at exactly what the problem was and not just assume I knew what it was," says Helen in a video interview.

The outcome of the project was 100 per cent compliance, meaning all required cleaning had been completed to the necessary standard.

Find out more

Making sure asthma patients get the right medicines

Improving Quality Together has helped pharmacy staff ensure patients receive the correct dosages of drugs to treat asthma and other respiratory problems. Between 10 and 25 per cent of patients attending clinics have had their dosage reduced every month, protecting them from possible harm caused by inappropriate levels of medication.

Jackie Reynolds, Medicines Management Pharmacist, Aneurin Bevan University Health Board, ran a pilot project with a GP practice to ensure patients were prescribed the correct dosages. Using the skills and techniques that are part of Improving Quality Together, she was able to identify the key barriers to correct prescribing.

In a video interview, Jackie says, "The silver level of Improving Quality Together brings together a whole range of quality improvement methods under one umbrella. It shows you how to use those effectively to achieve change."

Read more

Improving Quality Together - a new language for Wales

You can do the Bronze Level today - in 5 simple steps!