Audit and Primary Care

Laura Jones, Primary Care Quality Team Lead
Primary Care Quality Public Health Wales

Assists Health Boards, practice teams and individual primary care practitioners to improve the quality of the care that they deliver by:

- Providing access to evidence-based quality improvement guidance and tools
- Encouraging review, reflection and revision
Why do Audit?

- **Achieving excellence - The quality delivery plan for the NHS in Wales 2012 - 2016**
  - The plan details how our new quality assurance and improvement arrangements will operate.
  - It details our ambitions for achieving excellence in Welsh healthcare by 2016.
  - Aims to provide services that are: SAFE; EFFECTIVE; ACCESSIBLE ; AFFORDABLE; and SUSTAINABLE – reducing harm, variation and waste.
  - The plan emphasises the need for improvement and assurance.
  - Having good quality governance is essential to ensure high standards of care are maintained.
Audit and Primary Medical Care

- National Diabetes Audit
- Quality and Outcomes Framework
- 1000 Lives Plus
- LHB priorities (Local / Directed Enhanced Services)
- Data Quality System in Wales (Audit+)
- Prescribing incentive schemes
# National Diabetes Audit

<table>
<thead>
<tr>
<th>Country</th>
<th>Practice Count</th>
<th>Practices Submitted</th>
<th>2011-12 Participation</th>
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<td>Wales</td>
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# National Diabetes Audit Engagement in Wales

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<tr>
<th>PCT Name</th>
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<th>2011-12 Participation</th>
<th>2010-11 Participation</th>
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Primary Care Quality Public Health Wales
Drivers for Audit in primary medical care

• The Quality and Outcomes Framework (QOF) is a voluntary system of financial incentives.
• It is about rewarding good practice and its associated workload in reaching targets.
Drivers for Audit in primary medical care

- **GP Revalidation**
  - Clinical audit - evidence of effective participation in clinical audit or an equivalent quality improvement exercise that measures the care with which an individual doctor has been directly involved

- **Nursing CPD**
Discussing Quality Improvement Activity during a GP Appraisal

• **Active participation relevant to your work**
  - You will need to demonstrate that you have actively participated in a quality improvement activity or a **clinical audit** relevant to your work

• **Evaluate and reflect on the results**
  - You need to demonstrate that you have evaluated and reflected on the results of the activity or audit.
Discussing Quality Improvement Activity during a GP Appraisal

• Take action
  – You will need to demonstrate that you have taken appropriate action in response to the results

• Closing the loop: demonstration of outcome or maintenance of quality
  – You should consider whether an improvement has occurred or if the activity demonstrated that good practice has been maintained.
  – Reaudit after a period of time where possible.
1000 Lives Plus in primary care

- **General Medical Practice**
  - Chronic Heart Failure
  - Atrial Fibrillation
  - Anticoagulation
  - Learning Disabilities
  - Dementia
  - Chronic Renal Disease
  - Others being developed for 2013/14

- **General Dental Practice**
  - Reducing harm in primary dental care / antibiotic prescribing
Care bundle two effective drug therapy Progress Report1 - Jan-April 2013

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<th>BB%</th>
<th>ACE/ARB&amp;BB%</th>
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<td>82.75</td>
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<td>9.13</td>
<td>20</td>
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Enhanced Services

- Minor surgery
- Near Patient Testing
- Anticoagulation
- Learning Disabilities
- COPD
- Care homes
- Diabetes
- Influenza
- Chronic Heart Failure
Other priorities

- Frailty and Falls
- End of Life Care
- COPD
- Diabetes
- Cardiovascular Risk
- Medication and Patient Safety
Off the shelf audits

- Practice Emergency Bag
- Hypothyroidism
- Obesity
- Alcohol
- Folic Acid
- ACE/ARBs (WeMReC)
- Asymptomatic Haematuria
Data Quality System in Wales (Audit+)

- Participation in the DQS within Wales is voluntary; Audit+ is provided free to all General Practices in Wales irrespective of their clinical information system and is now deployed in 97% of General Practices.
Audit+ supports general medical practices in:

- QOF registers (tidy up searches)
- Flu surveillance programme
- Pandemic reporting
  - Measles outbreak
  - Influenza
- Enhanced Services
- 1000 Lives Plus in primary care
Audit+ data extraction supports:

- National Diabetes Audit
- Secure Anonymised Information Linkage (SAIL)
- Requires practices to switch on these modules as a means of ‘opt in’ to show they wish to participate
Audit +

• Consideration required:
  – Data logic needs to be defined and requires clinician input
  – Requires a detailed specification including appropriate READ Codes
  – Cost element (capital and ongoing revenue)
What makes Audit successful in primary care

- Important topic
- A topic front line staff can make a difference
- Involve stakeholder in choice and design
- Simple concept
- Simple criteria
- Attainable standards
- Data collected electronically
- Team have protected time to consider results and suggest change
What needs to be done to improve audit?

• More collaboration between primary and secondary care

• Raise awareness of audit activity in primary care
  – Make it part of quality improvement activity
  – Invite PCQ PHW to provide audit training
## Numbers attending Clinical Audit Training

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<th>Health Board Area</th>
<th>2012/13</th>
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<tr>
<td>Powys</td>
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Strategic approach

• What information needs are required for HBs provision and planning?
• What are the priorities?
• What means are there to promote strategic approach (incentives / protected time)?
Contacts:

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