Mouth Care for Adults in Hospital

Powys Journey

Ellen Pigden
Project Officer
Aim

- What has worked well
- The challenges that we have faced
- How are we measuring progress
- The future
Powys teaching Health Board

- 10 small Community Hospitals
- Single ward sites
- All Care of the Elderly Wards, with 2 wards having dedicated stroke beds.
PDSA Methodology

Act

Plan

Study

Do
PDSA Methodology

What, Where, Who, When,

**What:** Rolling out of the All Wales Adult Mouth Care Bundle

**Where:** Knighton Community Hospital

**Who:** a multi professional team approach

**When:** Delivery of training sessions prior to roll out and our additional planning was completed.

Additional Planning:
- Ordering of resources
- Increase of pharmacy supplies
- Raising general awareness of the importance of Oral Health
- Referral process to community dental service if required.
- Ensure the correct amount of the new documentation was available.
- Measuring success/ improvement
PDSA Methodology

Do the Do

Implementing our plan:

Release staff to attend training

The week beginning 2\textsuperscript{nd} July 2012 – pilot site assessed all inpatients using the new assessment documentation and identified the appropriate care plans.

Data was started to be collected which would help to access success/ improvements
Data Collection

- Completion of the 2 national indicator on the Care Metrics
- Collection of base line data
  - Review of FOC results from 2011/2012.
  - Initial patient Care Plan outcomes on day of implementation.
- Further data collection
  - Patient score on admission (or start of pilot) v Patient score on discharge.
  - Patient progression during hospital stay.
  - Patient admission/ discharge destination
PDSA Methodology

2 weeks post implementation review

Plan

Do

Act

Study

Plan A + B: - Assess weekly or sooner if condition changes
Plan C: - Assess daily
PDSA Methodology

10 - 12 week post implementation review

Care Plans
PDSA Methodology

Act
Plan
Do

Study

10 - 12 week post implementation review
Care Plans
PDSA Methodology

Analyse the internal data collected

- Patient score on admission (or start of pilot) v Patient score on discharge.
- Patient progression during hospital stay.
- Patient admission/discharge destination
PDSA Methodology

Patient score on admission (or from the 1st July 2012) against patient score on admission from 1st July to the 31st July 2012

Score on discharge
Score on Admission
PDSA Methodology

Plan

Do

Study

Act

Patient Score on Admission (or from the 1st July) against Patient Score on Discharge from the 1st August to the 31st August 2012

- Score on discharge
- Score on Admission

Patients Score

Patient

Score on discharge

Score on Admission
PDSA Methodology

Patient Score on Admission (or from the 1st July) against Patient Score on Discharge from the 1st Sept to the 30th Sept 2012

Patient Score

Score on Admission
Score on discharge

Patient
FOC score 2011/2012 = 75%

Average patient age = 82

Average admission area = DGH

Average Discharge destination = Home
Summaries

What went well

- Staff training
- Completion of Assessment documentation.
- Internal data collection and analyses
- Team Working by the pilot team
- Acceptance of new documentation / completion of documentation by staff
- Increased aware from staff of the importance of Mouth Care/ Oral Health

Challenges

- Staff Training
- Accurate assessment
  - Picture to help assessment
- Completion of Care Plans
  - new method being piloted
- Difficulties of collecting patients views and opinions
  - fundamentals of care/ internal patient satisfaction questionnaire
- True clinical outcome focused measure
- Ward display of information, raising public awareness
PDSA Methodology

Using the new knowledge for the next phase

- Working through our challenges
- Continual roll out plan throughout Powys, sharing learning and experience
- To pilot within the community initially on palliative patients
- Increase all staff awareness of the importance of mouth care
- Continue to embed mouth care into the core business (PSAG, International rounding, admission documentation)
- Continue to feedback into national group on progress
Thank You