Oral Care

Improving mouth care for Adult Patients in Hospital
Test phase

- 3 test wards: Palliative Care, EMI
Patients who scored zero no reassessment repeated
Bank staff not familiar with programme
% of patients with mouth care plan C assessed daily by week
Baseline Data ABMU

No Patient on Care Plan C
PDSA – Staff training

**Level of Oral Health Knowledge**

- **Pre**
  - Poor: 45
  - Sufficient: 25
  - Good: 10
  - Very Good: 0

- **Post**
  - Poor: 0
  - Sufficient: 40
  - Good: 30
  - Very Good: 20

**How to Clean Acrylic Dentures**

- **Toothbrush and toothpaste**
  - Pre: 5
  - Post: 60

- **Soaked in steradent over night**
  - Pre: 10
  - Post: 40

- **Soaked in Milton overnight**
  - Pre: 20
  - Post: 30

- **Toothbrush and soap**
  - Pre: 30
  - Post: 20

- **Rinsed and soaked in denture cleaner**
  - Pre: 1
  - Post: 1

- **Don't know**
  - Pre: 0
  - Post: 0

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Confidence in providing mouth care

**Storage of Dentures at Night**

- Left to dry
- Soaked in steradent
- Kept in the mouth
- Soaked in water
- Don't know

**Confidence in Provision of Mouth Care**

- Not confident
- Relatively Confident
- Confident
- Very Confident

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Roll Out Phase

• Rolled out via Cascade Training & Lead Nurses in all General Clinical areas
• Equipment requirements met via procurement
• DON: Core Nursing Minimal Standard from March 2013 – Included as part of Nursing Performance Reviews
• Measures Included in mandatory care metrics from 1.4.13

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Care Metrics - Currently

Percentage of patients on mouth care plan A&B who had their mouth care risk assessment repeated weekly (monthly)

Percentage of patients on mouth care plan A&B who had their mouth care risk assessment repeated weekly (monthly)

Percentage compliance with mouth care plan (monthly)

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Percentage of patients on mouth care plan A&B who had their mouth care risk assessment repeated weekly (monthly)
Lost Dentures – tackling the problem

Incidents - Missing dentures

- Cimla Hospital
- Gorseinon Hospital
- Hill House Hospital
- Morriston Hospital
- Neath & Port Talbot Hospital
- Singleton Hospital

Incidents - Missing dentures
July 2012 - April 2013

- Morriston Hospital
- Neath & Port Talbot Hospital
- Cimla Hospital
- Gorseinon Hospital
- Singleton Hospital
- Hill House Hospital
What patients are telling us!

Q3 - Thinking about how your mouth feels today, is it:

Q5 - Thinking about the support you have received with your mouthcare:

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Patients report Xerostomia is a problem:
- due to therapy treatments

• What we did about it:
  – Ensure cold water is available / Ice cubes
  – Develop patient information leaflet
  – Ensure dry mouth toothpaste/gels/spray available

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Next Steps

- Achieve Full Reliability in General wards
- Test & Implement in All Critical Care Areas
- Test & implement across Community Services
- Test & Support Implementation in Care Home sector